# **Conversational Chat:**

We are creating an assistant that helps users. Interact and transact with your user through conversations on messaging channels.

What I observed from Zoominnnfo chat:

* When you land on the popup screen, it makes an API call to check if you are a new user or existing user, and if you are a new user, the pop remains still.
* Chat’s are based on interaction to help the user/guest.
* Chats inputs are form based. eg: Input, Select. Options.
* There are two APIs read, delivered and used to update servers about the messages status.
* Input is based on eventType. eg: "USER\_DATA\_FIELD\_SHOWN", "USER\_DATA\_PROVIDED".
* "USEdasdR\_DATA\_PROVIDED""USER\_DATA\_PROVIDED"

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